

Setting Up Your Tadpoles Parent Account

This guide walks you through setting up your Tadpoles Parent account.

- Nov 15, 2021
- FAQs

Article Body

Setting Up Your Account on [Tadpoles.com](https://www.tadpoles.com)

- Navigate to www.tadpoles.com and select "log in" (1).



by TeachingStrategies®

tadpoles®

Families Teachers Directors Try Web Demo

Start Free Trial Login

Streamline administrative tasks, stay connected with families, and manage your program's operations.

Connect With
Families

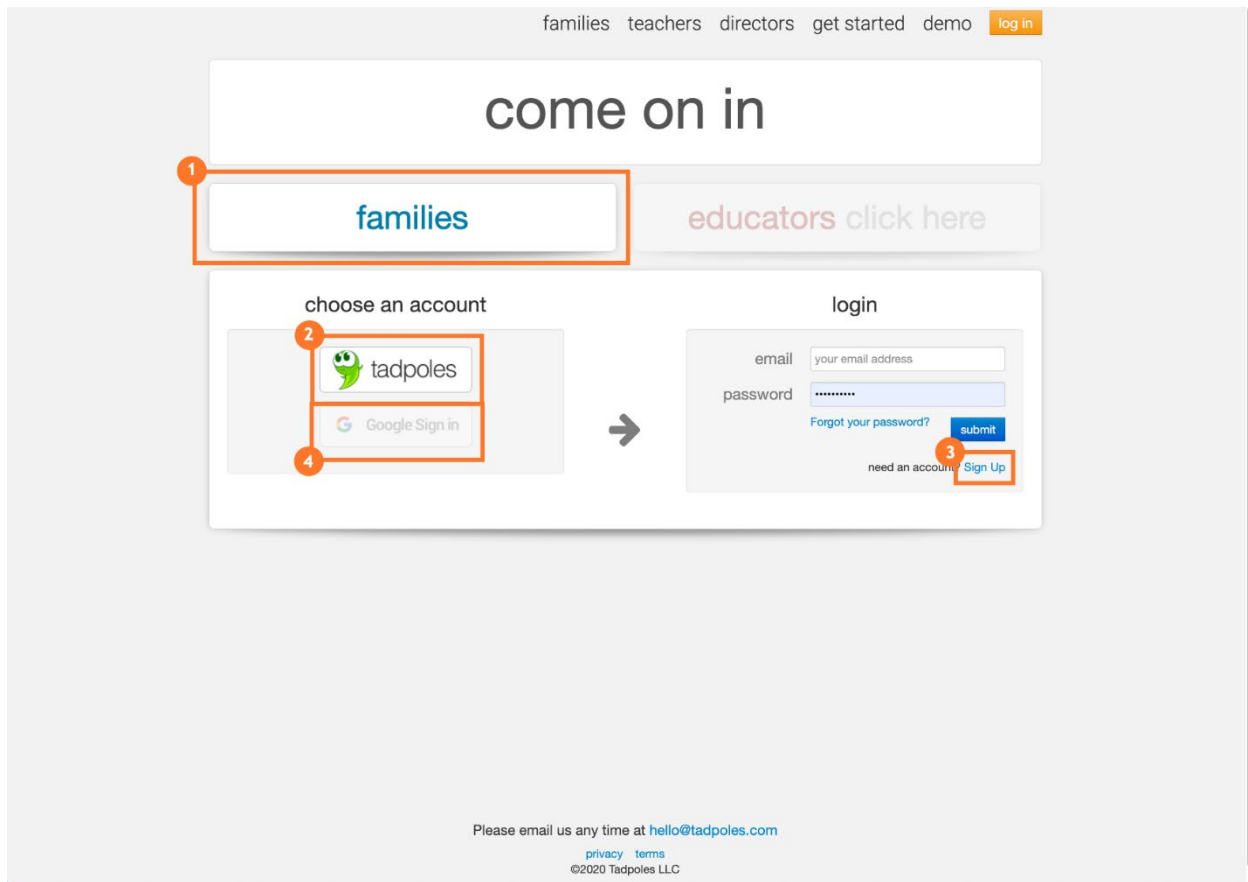
Every moment, in the moment
Ensure that families stay connected to their child's development by sharing photos, videos, and notes from their day—either in the moment as they happen or later in a daily report.

Access for all parents
Whether through email, text, or our family app, *Tadpoles*® is accessible to all family members. *Tadpoles*® uses email as the primary means of communication. Families can play videos, share photos, or communicate with a staff member directly from their preferred email account.

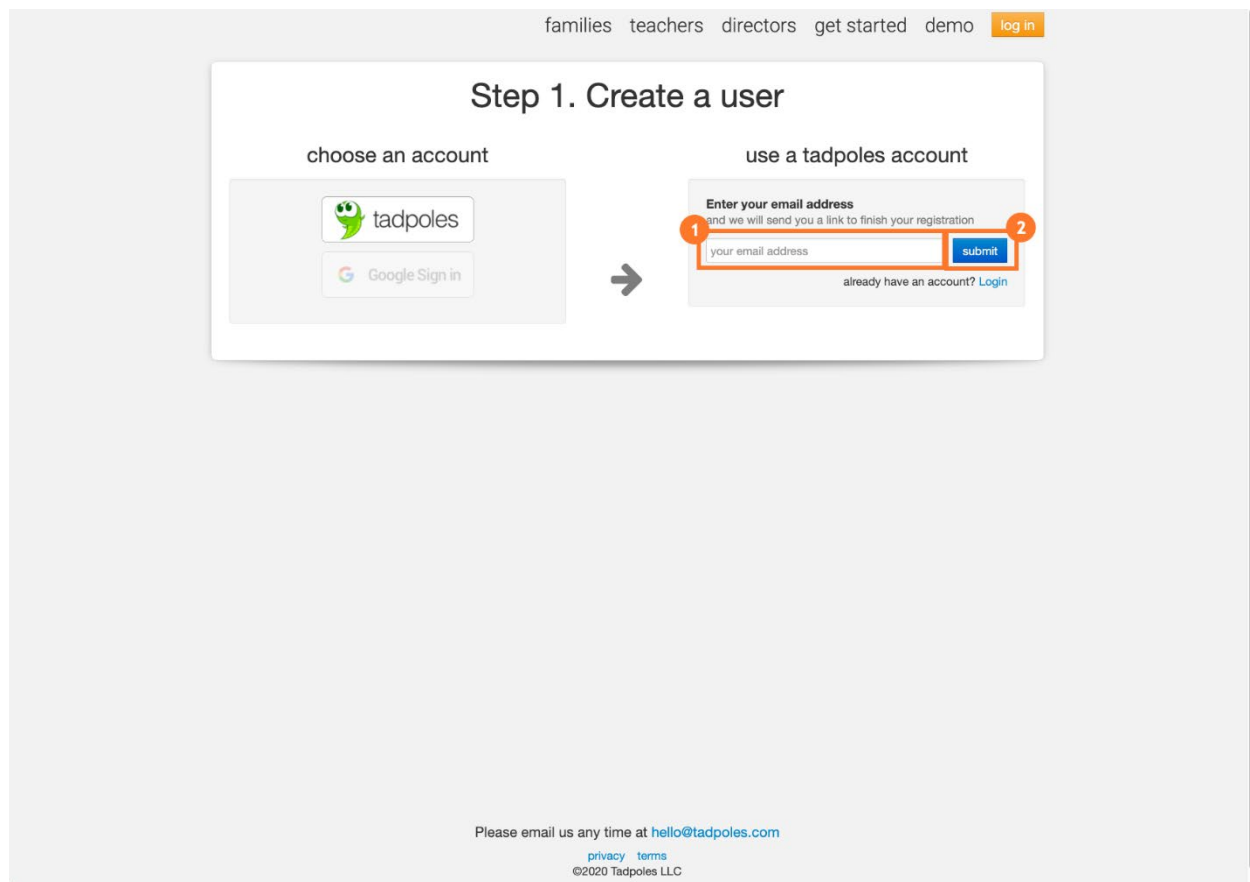
Private, secure updates
We've engineered *Tadpoles*® to allow secure sharing between

The image shows a smartphone displaying the Tadpoles app interface. The app shows a user profile for 'Stacey Mathews', a 'Daily Report' for 'thu 8/6', and a 'Memories' section. Below the phone, there are two notification cards: one from 'TADPOLES My Childcare Program' stating 'Stacey will need diapers tomorrow' and another from 'MAIL My Childcare Program'.

- Select "families click here" (1).
- Select "tadpoles" (2).
- Select Sign Up (3).
- If you provided your school with a Gmail email, select Google Sign In (4). Once you have verified your Gmail account, you will be prompted to set up your Tadpoles Parent account with those credentials.



- If the email address you provided to your school is not a Gmail email or Apple ID, type your email address (1). This email must match the one that your school added to your child's record.
- Select "submit" (2), and you will receive an email with additional account setup steps.



Setting Up Your Account on the Tadpoles Parent App

- On the app log in screen, select Sign Up (1).
- If you provided your school with a Gmail email or an Apple ID, select either of those options (2). Once you have verified your Gmail or Apple account, you will be prompted to set up your Tadpoles Parent account with those credentials.



Welcome!

EMAIL ADDRESS

PASSWORD

Log In

[NEED HELP LOGGING IN?](#)

2



Sign in with Google



Sign in with Apple

1

[DON'T HAVE AN ACCOUNT?](#)

Sign Up

- If the email address you provided to your school is not a Gmail email or Apple ID, type your email address (1). This email must match the one that your school added to your child's record.
- Select Request Link (2), and you will receive an email with additional account setup steps.



Need help logging in?

Please provide your email address.

1

EMAIL ADDRESS

If you have an account for this email, we'll send a one-time link to reset your password.

2

Request Link

[NOT SURE IF YOU HAVE AN ACCOUNT?](#)

Logging in to the Tadpoles Parent App

Once you have set up your account, you can proceed with logging in to the Tadpoles Parent App.

- If you set up your password, type in your email address and password (1), then select Log In (2).
- If you accepted the invite with your Google credentials, select Sign in With Google (3).
- If you accepted the invite with your Apple credentials, select Sign in With Apple (4).
- If you are having difficulty logging in, select NEED HELP LOGGING IN? (5).



Welcome!

A login form with an orange border. It contains fields for email and password, a 'Log In' button, a 'NEED HELP LOGGING IN?' link, and social login options for Google and Apple. Numbered orange circles (1-5) highlight the following elements: 1. The email address input field. 2. The 'Log In' button. 3. The 'Sign in with Google' button. 4. The 'Sign in with Apple' button. 5. The 'NEED HELP LOGGING IN?' link.

1 EMAIL ADDRESS

PASSWORD

2 Log In

5 NEED HELP LOGGING IN?

3 Sign in with Google

4 Sign in with Apple

For more information, please review this article: [Using the Tadpoles Parent App](#)